
TORRANCE COUNTY CUSTOMER ACCOUNTS

SERVICES FOR COUNTY CUSTOMERS

Garbage collection in rural areas is difficult, but the system devised by the County of Torrance has proven to be the most efficient, and the most user-friendly. Since curbside collection in our sparsely-populated area is cost-prohibitive, we have set up 8 neighborhood dropoff stations serving residents in the unincorporated areas of the county. The Solid Waste Management Fee prescribed by county ordinance applies to all residential property owners, except for vacant property. Once an account is set up for your residence you will be billed quarterly, and can bring up to one level pickup load of waste every week at no extra charge. Vacant property owners may not use the neighborhood collection stations, but may dispose of waste at the landfill.

SETTING UP YOUR ACCOUNT

EVSUA maintains ownership records on county residences. If you have recently purchased a home, we will already have the property information. When you provide us with your ownership documents, an account will be set up in your name, and you can then use any of the county collection stations.

Documents needed to set up an account:

- Warranty Deed*, or
- Real Estate Contract*, or
- Title Company closing documents

**must have filing stamp from County Clerk*

BILLING & PAYMENTS

EVSUA will mail you a 2-part postcard every calendar quarter. Bring or mail ½ back with your check and keep the other ½ to show to the attendant at the collection station. Or,

You can make a phone payment. Or,

You can arrange to have your credit card debited by our office every quarter. Or,

You can arrange to have your bills e-mailed to you, and you can make payments online.

ACCOUNT COLLECTION POLICIES

Since you can begin using the services immediately, EVSUA will bill you in advance for the coming quarter. If a customer has not paid this bill for over 2 months, a \$5 late fee will be added to the balance. Customers with overdue balances will be reminded by mail. In extreme cases, a county lien may be filed until the balance is paid. **However, even if a balance is past due or if there is a lien on the property, the customer can still use the station as usual.**